



The Federal Communications Commission requires Fidelity Communications to provide certain information to its customers on an annual basis. The information in this notice may change in the future. Customers receiving service as part of a commercial account, bulk rate or similar arrangement may be subject to separate policies or procedures.

OVERVIEW OF OUR SERVICES

Economy TV Service Tier: (MUSTView TV Tier Availability) The Economy TV Tier is our lowest level of video service. Economy includes all available over-the-air broadcast stations and may include any public, educational and government access channels required by local franchise. All such programming varies by community served and is subject to change at any time, subject to applicable

HOW TO USE YOUR TV SERVICE

How to Connect and Use Your FidelityTV Service: FidelityTV is an IP-based TV service that provides cloud-based video programming to

has provided to you must be returned upon disconnection of service or appropriate charges will apply.

Reconnect/Reactivation Fee: If you at any time fail, neglect, or refuse to make timely payment for your services, we may electronically or physically disconnect or disable your services. Under this agreement, such disconnection or disablement will only take place after



NEW CUSTOMER RESIDENTIAL MONTHLY PRICE GUIDE

INTERNET